

1. Introduction:

Who is covered by this agreement?

1.1 These Terms of Service are between:

- (a) "We" or "us" refers to Electron Solar (ABN 84 671 698 847); and
- (b) "You" refers to the client specified in the Quote.

What is the composition of this agreement?

1.2 This Agreement includes:

- (a) These terms and conditions; and
- (b) The quotation, which is part of these terms and conditions.

What is covered by this agreement?

1.3 The contract includes:

- (a) The solar photovoltaic system and related items you purchased from us, collectively known as the "System," as detailed in the Full System Design annex; and
- (b) The delivery and installation of the System at your location.

When does this contract begin and end?

1.4 This Agreement becomes effective when you accept our offer as outlined in the Quote by:

- (a) Signing the Quote and mailing or delivering it to the address provided;
- (b) Completing the Quote by signing, scanning, and emailing it to the provided email address; or
- (c) Accepting the offer by phone and contacting us at the number listed in the Quote (we will then send you a full copy of this agreement by post or email within a week).

1.5 Your purchase of the System is not complete until:

- (a) You have paid the Deposit; and
- (b) Grid Connection Approval has been granted by your electricity distributor.

1.6 The Agreement will remain in effect until the System is fully installed and commissioned, unless terminated earlier according to its terms.

1.7 Following the completion of the System installation, the warranties and related terms specified in will continue to apply for the Guarantee Period, even after the Agreement ends.

Additional guidelines

1.8 Besides this agreement, the sale and installation of solar photovoltaic systems are also subject to various laws and codes, including Australian Consumer Law and, if applicable, the CEC Solar Retailer Code of Conduct. We will adhere to these regulations in the sale and installation of the System.

2. The System's Sale:

2.1 Provided the requirements in clause 1.5 are met, we agree to sell and you agree to purchase the System as per this Agreement.

3. Payment:

Making the Deposit Payment:

3.1 Upon accepting our offer as described in the Quote, you must pay us the Deposit.

Remittance of the Balance:

3.2 The balance is due when we deliver the System to your premises.

3.3 Ownership of the System will transfer to you upon payment of the Balance, provided you have already paid the Deposit and any other amounts due.

Payment procedures:

3.4 Payments under this Agreement can be made via debit card, credit card, bank check, money order, cash, or direct deposit.

When a payment is settled:

3.5 Payment is considered made on the day cleared funds are received in our bank account.

4. Refunds:

4.1 If the Agreement is terminated for any of the following reasons before the System is installed and you have made payments under this Agreement, we will promptly refund all amounts paid:

(a) If you terminate the Agreement and we have not installed the System within 4 weeks of the initial Target Date;

(b) If you reject a price increase notified by us and choose to terminate the Agreement

(c) If grid connection approval is denied;

(d) If quoted equipment is unavailable and you do not agree to accept replacement equipment of comparable quality.